Notification of Residential Garbage, Recycling, and Debris Collection Changes

The Town of Winterville has made several changes to the services provided for Solid Waste, Recycling, and Debris collection. Many of the changes are due to new contracts that will allow the town to better service the citizens and eliminate many of the issues that have occurred historically. This includes **all new routes** for garbage collection, as well as, **reducing recycling collection to every other week**, and ending the construction debris route. The Town sought to make improvements and find ways to make sure the Sanitation Department was financially solvent, with the least amount of impact on the majority of our citizens. Please read. this information carefully as there are a numerous changes. Below you will find details about the changes. You will also find maps that show what new route you will be assigned to, and your new garbage and recycling pick up days.

Maps can be found at https://www.wintervillenc.com/trash-recycling-collection

There are rate changes that reflect the need to reduce the funding shortages the town was experiencing. The new monthly rate for sanitation collection increased by \$3.50. The new rate is \$15.00 and includes weekly garbage collection, biweekly recycling collection, limb removal, grass removal, leaf removal, bulky items, and street sweeping. The new rates were effective July 1st, 2024.

- Please review the new maps for your updated garbage and recycling collection days.
- New garbage routes began on Monday July 8th. New recycling routes began on July 15th
- Garbage and Recycling containers will be picked up on the same day of the week. On
 weeks that have both garbage and recycling you will need to pull both containers out.
- Please review the changes to what can be recycled. Many of the items that are thrown in the recycling bins are not allowed and will be considered contamination by the recycling processor. It is important to only include the allowed items in your recycling rollout. Never place garbage in your recycling container. See the flyer on the Town website for more details.
- Also included on the Town website are updated route maps for limbs, grass, and bulky items.

Construction Debris Changes:

As of July 1, 2024, The Town of Winterville will no longer be providing bimonthly Construction Debris Pickup. Construction debris will only be picked up on the second Thursday of each month after a prepaid \$175 fee. To schedule a pickup, citizens will need to contact customer service and prepay at (252)-756 -2221 Ext. 8009.

Construction Debris Items Include:

Building materials, carpet, roofing materials, lumber, siding materials, insulation, wall material, bricks, concrete, ceiling material, plumbing materials, etc. Construction debris may not be mixed with Bulky Items or any other Solid Waste Material. Town policy provides that only construction debris generated by the homeowner or resident of a property will be collected. Therefore; the town will not collect Contractor- Generated Debris.

Additional Changes:

Tire pickup will also be on the Second Thursday of each month but will require a prepaid \$10 fee per tire. To schedule a pickup, citizens will need to contact customer service and prepay at (252)-756 -2221 Ext. 8009.

Tires must be removed from the rim.

All items should be placed behind the curbing for pickup. Do not place these items in the street. Placing items in the street creates a safety hazard for others and will not be picked up. Customer Service can be reached at (252)-756-2221 ext. 8009 email at customerservice@wintervillenc.com.

For general sanitation questions you can call: Public Works at (252)-756-2221 Ext. 2412 or Customer Service at (252)-756-2221 Ext . 8009. Also, additional information can be found at www.wintervillenc.com.



Important Dates

Thursday, August 1, 2024 @ 4:00 pm Agenda Review Meeting Executive Conference Room

Monday, August 5, 2024 @ 6:00 pm Regular Town Council Meeting Town Hall Assembly Room

> Thursday, August 8, 2024 4:30 pm -7:30 pm National Night Out Back to School Splash Market on the Square 252 Main Street

Monday, August 19, 2024 @ 7:00 pm Planning and Zoning Board Meeting Town Hall Assembly Room

Tuesday, August 20, 2024 @ 7:00 pm Board of Adjustment Meeting Town Hall Assembly Room

Thursday, August 22, 2024 @ 7:00 pm Human Relations Board Meeting Executive Conference Room

Tuesday, August 27, 2024 @ 6:30 pm Recreation Advisory Board Operation Center

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Outdoor Concert Series



Sept. **6th**

6 Pack

^{0ct.} 25th

Dakota Blue

Free Family Fun @ The Winterville Rec. Park
Amphitheater
332 Sylvania Street
For additional info. please call 252-756-1487

Winterville Parks & Recreation's Outdoor Concert Series is back for another exciting year at the Winterville Recreation Park Amphitheater. The Winterville Recreation Park Amphitheater is located at 332 Sylvania Street, Winterville, NC 28590. Admission is free and the concession stand will be open serving snacks and refreshments. All bands will play 7:00 pm – 8:30 pm. If you have any questions, please call (252) 756-1487. Come out to the park for a rocking good time!

Movies in the Park



The 2024 Movies in the Park series is here! Movies in the
Park are shown at sundown at the Winterville Recreation
Park Amphitheater. The Winterville Recreation Park
Amphitheater is located at 332 Sylvania Street,
Winterville, NC 28590. Concessions will be open for all of

your refreshment needs.

if you have any questions, please call (252) 756-1487. We hope to see you at the park!

Date Night Movie! September 27, 2024 Top Gun Maverick (PG-13)

More Information on Parks and Recreation programs, sports and special events: Call (252) 756-1487!

Winterville Parks and Recreation: August 2024

Golden Age Senior Drop-In Program

The purpose of the Golden-Age Seniors Drop-In program is to provide seniors, as individuals or groups, an opportunity to come together for games and activities in support of their independence and encourage involvement in community activities. Seniors ages 55+ will have an opportunity to participate in games, activities, and events accordingly on a weekly basis. The program is typically held every 2nd and 4th Thursday of each month from 1:30 pm - 3:30 pm in the Winterville Operations Center Training Room located at 2936 Church Street unless there is a scheduling conflict. There will be limited spaces for participation, be sure to call our office for your spot today! All activities are free of charge unless noted otherwise.

For more information, please call 252-756-1487.

- August 15th- Trip to Little Washington Waterfront (Van leaves at 9:30 am. Meet at Winterville Recreation Park 332 Sylvania Street. Please call to reserve your seat).
- ♦ August 29th -Bingo.



National Night Out / Back to School Splash

Thursday, August 8, 2024 from 4:30 pm - 7:30 pm.
At Market on the Square (252 Main Street).
Come out for an evening of free food, fun, games, water slides, bounce house and a school supply raffle!

Now registering for Fall sports!

Visit our website or scan the QR code for more information and to register! Soccer (4-6).
Fall Baseball (7-8/9-10/11-12).
Flag Football (5-6/7-8).
Tackle Football (8-10/11-13).
Cheerleading (5-10).

Yoga

Mark your calendars for beginner friendly yoga! In these sessions, classes will be beginner friendly and accessible to everyone. You will work on connecting breath with movement allowing you to create more awareness of the body and mind. Classes will work through sequences helping improve balance, range of motion, flexibility, and overall physical and mental well-being. Variations of postures will be available to allow the student to make the practice their own. This class is great for people with no prior experience and those who already have a yoga practice. Participants are required to bring their own personal yoga mat to each class.

6-week session

August 29th-October 3rd (Thursdays evenings) 5:45 pm-6:45 pm. Instructor: Frannie Ayers.

Location: Winterville Operations Center Training Room, 2936 Church Street.

Cost: \$60 per session.

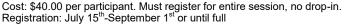
Registration: July 10-August 28th.

Zumba

Perfect for everybody and everybody! Each Zumba class is designed to bring people together to sweat it out. How it works: We take the "work" out of workout, by mixing low-intensity and high-intensity moves for an interval-style, calorie-burning dance fitness party. Once the Latin and World rhythms take over, you will see why Zumba Fitness classes are often called exercise in disguise. Benefits: A total workout, combining all elements of fitness - cardio, muscle conditioning, balance, and flexibility, boosted energy and a serious dose of awesome each time you leave class

8-week session

September 3rd-October 22nd (Tuesday evenings) 6:00-7:00 pm Location: Winterville Operations Center Training Room, 2936 Church Street





Notice of Utility Rate Changes: Effective July 1, 2024

In an effort to continue providing the highest level of service, the Town has had to make some difficult decisions for the 2024-2025 fiscal year. The changes are affecting the Sanitation Fee, Sewer Fee and restructuring to the Electric Rates that will reduce the kWh rates for all Winterville Electric Customers.

Sanitation

The Sanitation fee will increase from \$11.50 to \$15.00 per month for Garbage, Recycling, Bulky Items, Grass/Leaves and Street Sweeping.

There will also be a prepaid fee for collecting residential construction debris of \$175 per load. The Town will not pick up debris from a commercial contractor. They are responsible for removing the material for the project. Please call to schedule the pickup and prepay.

Sewer

Sewer rates will be increasing the minimum fee by \$7.00 per month. It will increase from \$34.33 to \$41.33 for the first 3,000 gallons. There is no change to the rate per 1,000 gallons after that.

- Sewer Inside
- First 3,000 Gallons @ \$41.33
- Next 17,000 Gallons @ \$8.57 per 1000 Gallons
- All Over 20,000 Gallons @ \$7.01 per 1000 Gallons

Electric

The PCA (Power Cost Adjustment) has been deactivated and will no longer be in effect. The PCA was used to combat wholesale energy market volatility associated with natural gas prices.

Electric rates will be adjusted to reduce the kilowatt-hour (kWh) rate for each customer class. This will help with reducing large spikes that occur during high usage periods such as Summer and Winter. The base facility fee will increase for each rate code. Most customers will not notice this increase unless you are consuming no energy. For most customers, this increase will also be offset by the lower kWh rate.

For general questions, call Public Works at (252)-756-2221 Ext. 2412 or Customer Service at (252)-756-2221 Ext. 8009.

Small General Service	Old	New
Facility Charge	\$34.50	\$40.00 Per Month
kWh: (first 3,000 kWh)	\$.1153	\$.1071
kWh: (over 3,000 kWh)	\$.1042	\$.1071
Medium General Service		
Facility Charge	\$18.43	\$50.00 Per month
Demand: (first 10 kW)	\$2.11	\$5.75 per kW
Demand: (Over 10 kW)	\$5.83	\$5.75 per kW
kWh: (first 3,000 kWh)	\$.1153	\$.0961 Per kWh
kWh: (over 3,000 kWh)	\$.1042	\$.0961 Per kWh
Large General Service		
Facility Charge	\$345	\$600
Demand	\$250+11.26 per kW	\$12.50 per kW
kWh	\$.0788 Per kWh	\$.0749 Per kWh
Residential		
Facility Charge	\$12.82	\$20.00 Per Month
kWh: (first 800 kWh)	\$.1151 Per kWh	\$.1053 Per kWh
kWh: (All Over 800 kWh)	\$.1074 Per kWh	\$.1053 Per kWh

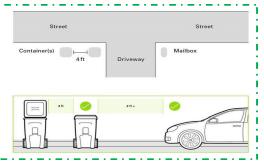


Winterville Watermelon Festival Thursday August 22, 2024 – Sunday, August 25, 2024 Winterville Recreation Park.



PLACEMENT OF TRASH AND RECYCLE BINS ON PICK-UP DATES

- * Please place your trash can and recycle bin at the curb with the wheels facing your house and the lid opening into the street.
- * Keep your containers at least four feet apart and at least four feet from any obstacles such as mail boxes, cars, lamp posts or power lines.
- * Keep your container at the curb until the end of the day if it has not been collected. Sometimes the timing of our arrival changes and we do not want you to be missed if we come later than expected.
- * It is generally best to put your container out the night before your collection day. That way even if we are early, your pick-up will not be missed.



Safety Tips for Both Pedestrians & Drivers in the Town of Winterville: SAFETY HABITS



Tips for DRIVERS that may help alert them to increase caution.

- When you see pedestrians walking slow down.
- Crosswalks serve as symbol that walkers are near.
- Slow down when you notice Reflective Vests in the distance.
- Ensure your vehicle is operating properly.
- Slow down in neighborhoods as it is increasingly likely to have walkers.
- Always be mindful of your speed and stop and check for pedestrians in neighborhoods.



Tips for PEDESTRIANS that may help alert them to stay visible & safe while walking

- Walk in lighted areas.
- Never assume a driver sees you, walk with caution.
- If possible, make eye contact with drivers.
- Wear a reflective vest when walking after dusk or during the evening
- Try to avoid walking in the middle of a street/road. Walk on the side, closest to the curb.

Friendly Reminder



Thanks for Helping to Keep Our Park Pavilions Beautiful



Coffee with a Cop Friday, August 16, 2024

Join Officers from the Winterville Police
Department the 3rd Friday of every month from 9:00 am to 10:30 am at the
Town Community Room to discuss ideas, community issues, build relationships, and drink coffee all in an informal, neutral space. Please come out and help build lasting relationships.

SMOKE ALARMS

If you need assistance with checking your **smoke alarms** or changing the battery, please contact the Winterville Fire-Rescue-EMS Department at (252) 756-2515 or email at **fireinspections@wintervillenc.com**



EMERGENCY DIAL 911

Market on the Square

Second Thursday of the Month Sponsored by the Winterville Chamber of Commerce.

August 8th
National Night Out / Back to School Bash



Drinking Water Quality Report 2023 CCR:

This link takes you directly to the 2023 CCR: https://www.wintervillenc.com/Data/Sites/1/media/2023_winterville-2023-ccr.pdf



Water/Sewer Emergency Contact Phone: (252) 902-6327
Electric Emergency Contact Phone: (252) 902-6328
Fire/Rescue/Police Emergency Phone: DIAL 911
Police Non-Emergency: (252) 756-1105 Option 1
Utility Bill Payment / Assistance: (252) 756-2221 ext. 8009

Mayor and Town Council

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