

**Notice of Utility Rate Changes
Effective July 1, 2024**

In an effort to continue providing the highest level of service, the Town has had to make some difficult decisions for the 2024-2025 fiscal year. The changes are affecting the Sanitation Fee, Sewer Fee and restructuring to the Electric Rates that will reduce the kWh rates for all Winterville Electric Customers.

Sanitation

The Sanitation fee will increase from \$11.50 to \$15.00 per month for Garbage, Recycling, Bulky Items, Grass/Leaves and Street Sweeping.

There will also be a prepaid fee for collecting residential construction debris of \$175 per load. The Town will not pick up debris from a commercial contractor. They are responsible for removing the material for the project. Please call to schedule the pick-up and prepay.

Sewer

Sewer rates will be increasing the minimum fee by \$7.00 per month. It will increase from \$34.33 to \$41.33 for the first 3,000 gallons. There is no change to the rate per 1,000 gallons after that.

Sewer Inside

First 3,000 Gallons @ \$41.33

Next 17,000 Gallons @ \$8.57 per 1000 Gallons

All Over 20,000 Gallons @ \$7.01 per 1000 Gallons

Electric

The PCA (Power Cost Adjustment) has been deactivated and will no longer be in effect. The PCA is used to combat wholesale energy market volatility associated with natural gas prices.

Electric rates will be adjusted to reduce the **kilowatt-hour (kWh)** rate for each customer class. This will help with reducing large spikes that occur during high usage periods such as Summer and Winter. The base facility fee will increase for each rate code. Most customers will not notice this increase unless you are consuming no energy. For most customers, this increase will also be offset by the lower kWh rate.

Small General Service	Old	New
Facility Charge	\$34.50	\$40.00 Per Month
kWh: (first 3,000 kWh)	\$.1153	\$.1071
kWh: (over 3,000 kWh)	\$.1042	\$.1071
Medium General Service		
Facility Charge	\$18.43	\$50.00 Per month
Demand: (first 10 kW)	\$2.11	\$5.75 per kW
Demand: (Over 10 kW)	\$5.83	\$5.75 per kW
kWh: (first 3,000 kWh)	\$.1153	\$.0961 Per kWh
kWh: (over 3,000 kWh)	\$.1042	\$.0961 Per kWh
Large General Service		
Facility Charge	\$345	\$600
Demand	\$250+11.26 per kW	\$12.50 per kW
kWh	\$.0788 Per kWh	\$.0749 Per kWh
Residential		
Facility Charge	\$12.82	\$20.00 Per Month
kWh: (first 800 kWh)	\$.1151 Per kWh	\$.1053 Per kWh
kWh: (All Over 800 kWh)	\$.1074 Per kWh	\$.1053 Per kWh

**For general questions, call Public Works at (252)-756-2221 Ext. 2412 or
Customer Service at (252)-756-2221 Ext. 8009.**